

Preventative Maintenance Agreements



Quality products backed by quality service

All machines require some care and maintenance. Parts that move need periodic cleaning, lubrication and adjustment for maximum productivity and long life.

With the purchase of any Cummins Allison product, you have access to our direct service organisation for as long as you own your machine.



Cummins Allison invests in continuous training of our professional service organisation, providing over 4,500 hours of training annually. We know it's important to keep your equipment up and running.

We only use factory parts and provide preventative maintenance and emergency service at your place of business.

Quality products need quality service

Cummins Allison products are designed to provide maximum productivity with the minimum amount of care and maintenance.

The Cummins Allison Preventative Maintenance Agreement (PMA) reduces operating costs by extending the useful life and increasing reliability and productivity of these products.

How the Cummins Allison PMA works

Your covered equipment is inspected and serviced on your premises on a scheduled basis. This includes partial disassembly, vacuuming, wiping, cleaning, lubrication and adjustments to factory specifications. Parts are replaced when needed to prevent possible breakdowns. The machine is thoroughly tested to ensure it is in optimal working order.

Emergency service for problems between scheduled visits is free.



Cummins Allison PMA benefits*

- Scheduled inspections find and fix little problems before they become big, unscheduled problems.
- The equipment operates at peak efficiency.
- The useful service life is extended for a better return on investment.
- Maintenance costs are easy to budget. A known cost (fixed for one year) can be scheduled into budgets – no big surprise expenses.
- There is no charge for emergency service during normal working hours.
- Cummins Allison schedules the preventative maintenance so you don't have to worry about it.
- The average PMA contract expense is usually less than two emergency calls and it includes cleaning, lubrication and adjustments to keep the equipment running at peak efficiency, for most products.

* Most Cummins Allison PMA contracts include all of the listed elements. However, some special contracts do not. See your actual contract for details.

There are 'insurance policies' that may cover the costs of emergency repairs. While they may cover some of the costs, they do nothing to prevent unexpected failures.

**There is no better protection
for your equipment than the
Cummins Allison PMA plan**

PMA not only covers the costs to fix a breakdown, it can prevent breakdowns through scheduled preventative maintenance and keeps your equipment like new.

Cummins Allison does not authorise any third party companies to service Cummins Allison products. Anyone claiming to service Cummins Allison products has not been trained or equipped by Cummins Allison.



Currency counters





Coin counters



Countertop
multi-pocket sorters



Currency scanners

-  Main office
-  Service locations



Cummins Allison provides local support nationwide

Cummins Allison Ltd are centrally located in Coventry with a large base of factory trained field service engineers that are strategically located throughout the UK & Ireland. Every engineer carries a substantial stock of replacement parts in order to keep your equipment running at its maximum potential.



Coin sorters



Complete systems



Trained customer service engineers keep your equipment running efficiently and reliably.

Keep your equipment up and running with PMA



Learn more about
Cummins Allison Preventative
Maintenance Agreements at
cumminsallison.co.uk



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Generations of Vision and Excellence

Cummins Allison sets the standard for accuracy and dependability.

Cummins Allison is a global leader in developing solutions that quickly and efficiently count, sort and authenticate currency, cheques and coin. Our leadership in technology and product innovation spans more than 125 years. Cummins Allison serves the majority of financial institutions worldwide, as well as leading organisations in retail, gaming, law enforcement and government.

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